

## Manager Surgical Services – Vancouver

The Manager, Surgical Services is accountable for the overall leadership and management of our client's surgical operations in Vancouver. The Manager of Surgical Services will operate in accordance with the policies, values, standards, legal and compliance objectives of the Centre and other independent bodies. This role reports to the Director of Operations and the Medical Director.

### Responsibilities:

- In collaboration with the Health Care Team, build a culture that focuses on ensuring best practices to deliver the highest possible level of patient care, by developing and coordinating personal orientation, education, continuous quality of care standard and outcome evaluation measures
- To develop strategies to improve clinical processes, optimize timeliness of care and operating room throughput, including the management of the Medical Device Reprocessing team
- Manage human resources, ensure the cost-effective and productive use of resources within the approved staffing budget, selection, development, scheduling of staff, assessment, and evaluation of staffing requirements
- Organizational management of all clinical programs, services and staff, creating multidisciplinary environments with effective communication, drafting operational policy / procedures and monitoring health and safety measures
- Quality assurance/risk management, by coordinating and facilitating annual staff training, maintaining checks of equipment and supplies, investigating and resolving patient complaints in accordance with internal policy
- Focus on appropriate material resources available for the provision of quality patient care and manage these resources within budget/contractual arrangements
- Equipment management, sourcing new and replacement equipment, securing quotes and maintaining contracts

### Qualifications:

- Registered Nurse in good standing with the British Columbia College of Nursing Professionals
- Baccalaureate of Nursing preferred or equivalent years of experience
- Completion of a recognized Perioperative Nursing course Required
- Masters' degree in nursing, business or other relevant areas an asset
- 8-10 years of directly related OR, leadership experience in an OR setting and PACU experience
- Progressive demonstrated responsibility and clinical management competence
- Financial and statistical management abilities; including the ability to assess, interpret and project operating and capital budgetary needs
- Understanding and compliance with patient and staff safety policies and procedures that foster a safe and inclusive environment for all



- Demonstrated inspirational leader with a high degree of comfort in providing clinical leadership and developing, in their professional staff, a willingness to engage in continuous clinical skill improvement
- Knowledgeable with the emerging trends in surgical care
- Effective oral and written communication skills, demonstrated report writing skills and computer program knowledge (Microsoft)
- Commitment to excellent customer service

For more information, please contact Catherine Brownlee, [catherine@catherinebrownlee.com](mailto:catherine@catherinebrownlee.com)

